

“GET READY FOR ITIL 4”

Wednesday March 13, 2019 2:00 p.m. – 4:30 p.m.

MITRE-2 Building, Room 1N100, 7515 Colshire Drive, McLean, VA 22102

Please join the itSMF USA Nations Capital Local Interest Group for our next meeting hosted by MITRE Corporation that will include an Overview Presentation and Discussion on ITIL® 4 from Marcel Foederer, one of the ITIL® 4 Architects that has been heavily involved with Axelos in the development of ITIL® 4.

ITIL® 4 is built on the established core of best practice in the ITIL® guidance. ITIL® 4 provides a practical and flexible approach to move to the new world of digital transformation and embrace an end-to-end operating model for the delivery and operation of products and services. ITIL® 4 also provides a holistic end-to-end picture that integrates frameworks such as Lean IT, Agile, and DevOps.

Marcel's ITIL 4 Overview will help attendees understand the key concepts of the ITIL® 4 service management framework and to prepare for the transition to ITIL® 4 within their organizations. Discussion will include

- The triggers for ITIL 4
- Key questions CIOs are asking nowadays
- Why ITIL 4 is moving away from the Lifecycle approach
- Explaining briefly the Service Value System and Value Chain activities
- The Qualification scheme in ITIL 4



Marcel Foederer, ITIL 4 Architect, Master Trainer, ITPreneurs

As a master trainer, consultant and line manager with over twenty five years of experience in IT, I have performed strategic and tactical assignments in a wide variety of areas. My experience includes project and program management, product management, requirements analysis and training delivery related to the Service Management, Project Management, DevOps, Advanced trouble shooting methodologies and CCC Cloud international best practice, in both the private and public sectors on a global scale.

As a member of the Axelos' Lead Architect Team I am involved in the design and development of ITIL 4 and together with Gamingworks involved in the alignment of the ITPreneurs' ITIL 4 Foundation course materials with the Marslander II simulation game.

ALL ATTENDEES MUST REGISTER IN ADVANCE

REGISTER HERE>>>

<https://www.itsmfusa.org/events/EventDetails.aspx?id=1203414>

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SCHEDULE	ACTIVITY
2:00 pm – 2:30 pm	Registration, Networking and Snacks
2:30 pm – 2:35 pm	LIG Welcome Comments
2:35 pm – 2:40 pm	MITRE (Host) Welcome Comments
2:40 pm – 2:45 pm	Introduction of Speaker
2:45 pm – 4:15 pm	Speaker – Marcel Foederer Get Ready for ITIL® 4
4:15 pm – 4:30 pm	Closing Comments from LIG President Door Prize Drawings

HOST

MITRE

MITRE Corporation
MITRE-2 Bldg, Room 1N100
7515 Colshire Drive
McLean, VA 22102

www.mitre.org



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RTH Solutions
10320 Little Patuxent Parkway
Suite 200
Columbia, MD 21044

240-638-1222 ext 701
www.rthsolutions.com

SPONSOR



TechnoLava LLC
5002 South Renn Court
Frederick, MD 21703

301-473-8550
www.technolava.com

itSMF USA Nations Capital LIG announces discounted ITIL® 4 Foundation Classes for the itSMF USA Community.

\$795 Per Student
*Includes Exam

Includes Paid 1-Year Individual Membership
*May be either a new or renewal individual membership

CLASS DATES

OFFERED BY	LOCATION	DATES	STUDENT PRICE
TECHNOLAVA	VIRTUAL CLASS	Mar 21-22, 2019	\$795.00
TECHNOLAVA	CLASSROOM, WASHINGTON, DC	Apr 15-16, 2019	\$795.00
RTH SOLUTIONS	CLASSROOM, COLUMBIA, MD	Apr 29-30, 2019	\$795.00
RTH SOLUTIONS	VIRTUAL CLASS	May 13-14, 2019	\$795.00

Please contact the respective companies above for additional information and to register for classes.

GETTING TO THE EVENT

Parking is very limited at MITRE so we encourage everyone to try to take Metro to the event.

By Metrorail

- Take the Metro Silver Line train to the McLean Station.
- After exiting the fare gates, stay to the right and follow signs for “South Entrance/Buses/Parking/Kiss and Ride”.
- Cross the pedestrian bridge over Dolley Madison Blvd. (Rt 123) and then take the escalator/elevator down to street level before walking uphill on Colshire Drive toward the main MITRE campus.
- Walking from the fare gates to the MITRE 2 lobby takes about 6 to 10 minutes.

You may also ride the MITRE Metro/Interoffice Shuttle from the Kiss and Ride area of the station. Look for a white van with a red sign on the door that reads “MITRE Metro Shuttle”.

Note that the MITRE Metro A shuttle travels to the MITRE 2 and MITRE 4 buildings and returns to the Metro while the MITRE Metro B shuttle travels between the Metro station and the Kiss and Ride parking area. Please consult the shuttle schedule to help you board at the right time to minimize your trip. Be prepared to show your MITRE or government ID or a copy of the itSMF USA Flyer.

If you absolutely MUST drive there will be limited parking in the garage next to Building 2.

You will need to scan the attached barcode to enter the garage. If you don't have the barcode with you press the Call Button and tell the attendant that you are attending the itSMF USA meeting.

Driving directions are attached.

Mayer, Sharon H

From: bookings@mitre.altitudereservation.com
Sent: Thursday, February 28, 2019 10:39 AM
To: Mayer, Sharon H
Subject: [EXT] Visitor Parking Code



Scan me at the entry gate

Booking reference: MTR-DW-1077378

Directions to The MITRE Corporation

MITRE-2 Building (N)
7515 Colshire Drive
McLean, VA 22102-7539
Phone: (703) 983-6000

From Reagan National Airport

- Take the George Washington Parkway North approx. 6 miles to Route 123 South, McLean exit.
- Exit onto Route 123 (also called Dolley Madison Blvd.), follow south for approx. four miles to traffic light at Colshire Drive (on left).
- Turn left onto Colshire Drive, follow to traffic circle.
- Take third right off traffic circle, proceed approx. 50 yards, turn right into MITRE 2 parking garage (all levels). Walkway to the lobby is located on P2 of garage.

- or -

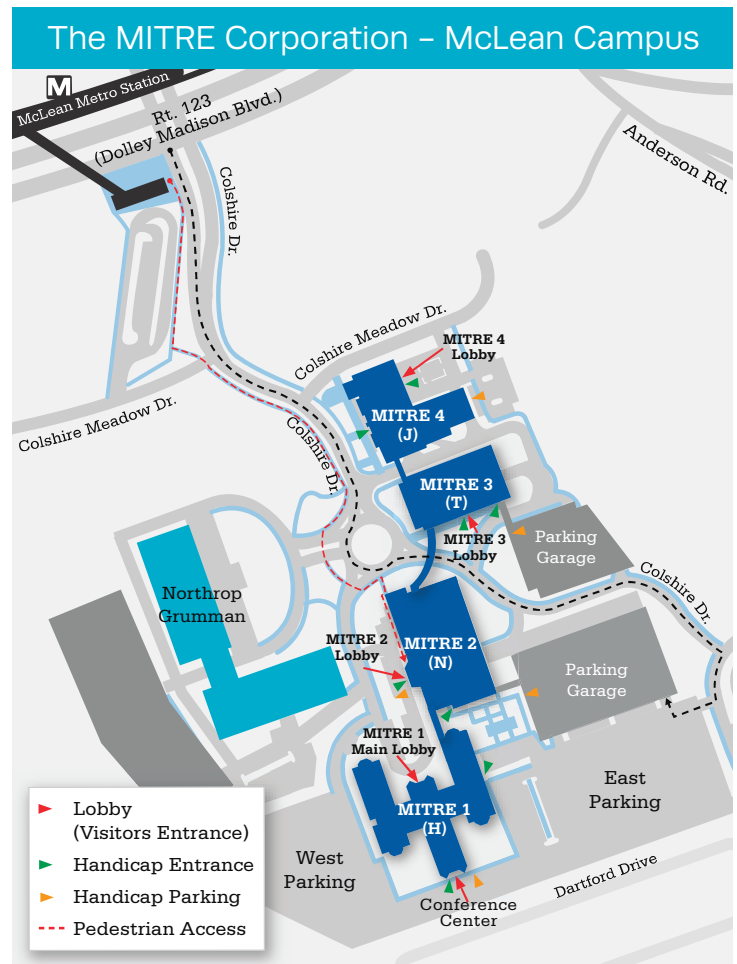
- Take I-66 West.
- Take Exit 67 to Route 267 (Dulles Toll Road).
- Take Exit 19A, following signs to Route 123 South, (also called Dolley Madison Blvd.), Tysons Corner.
- Go to second traffic light, Colshire Drive (on left).
- Turn left onto Colshire Drive, follow to traffic circle.
- Take third right off traffic circle, proceed approx. 50 yards, turn right into MITRE 2 parking garage (all levels). Walkway to the lobby is located on P2 of garage.

From Dulles Airport

- Take the Dulles Airport Access and Toll Road to Exit 19.
- Take Exit 19A, following signs to Route 123 South (also called Dolley Madison Blvd.), Tysons Corner.
- Bear right onto Route 123.
- Go to first traffic light, Colshire Drive (on the left).
- Turn left onto Colshire Drive, follow to traffic circle.
- Take third right off traffic circle, proceed approx. 50 yards, turn right into MITRE 2 parking garage (all levels). Walkway to the lobby is located on P2 of garage.

From Route 495 (Beltway)

- Take Exit 46B (McLean, Route 123).
- Take Route 123 North (also called Dolley Madison Blvd.), to the second traffic light and turn right onto Colshire Drive, follow to traffic circle.
- Take third right off traffic circle, proceed approx. 50 yards, turn right into MITRE 2 parking garage (all levels). Walkway to the lobby is located on P2 of garage.



By Metrorail

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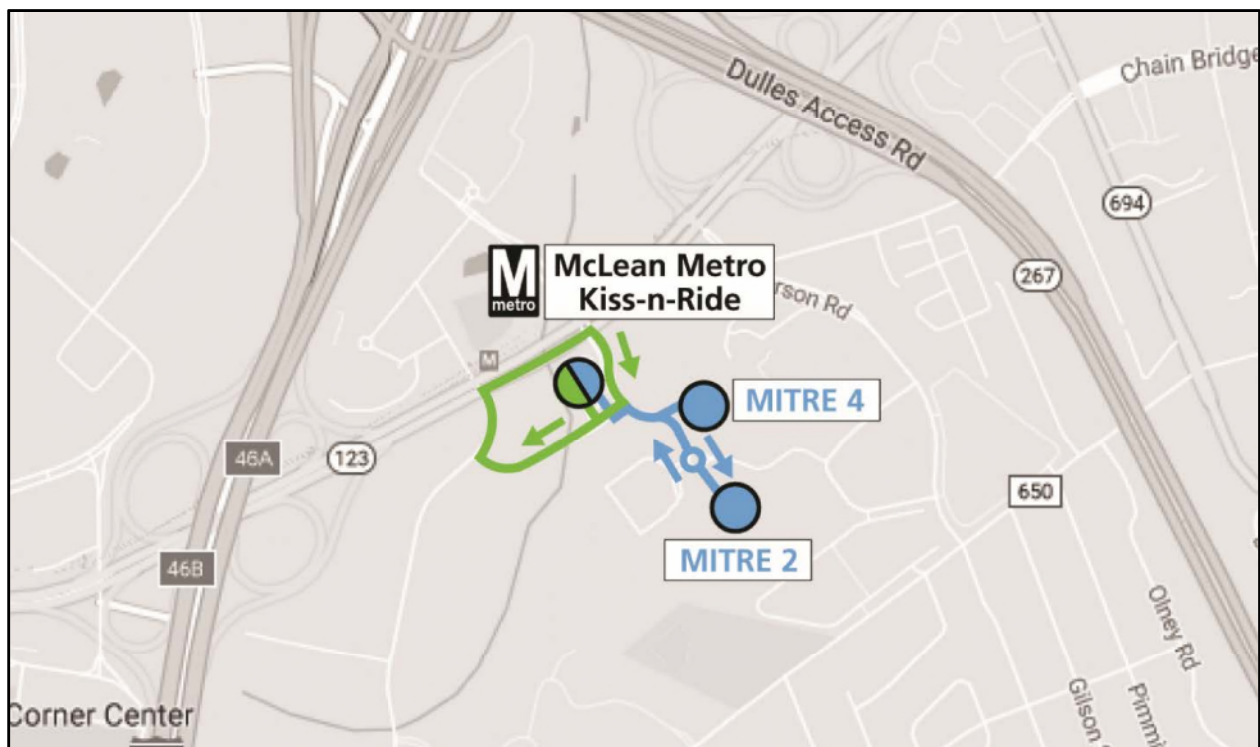
MITRE McLean Metro & Interoffice Shuttle Schedule

Effective 5/2/2017

- MITRE employees and visitors with business related activities may ride the shuttle to/from the McLean Metro Station Kiss-and-Ride throughout the workday.
- Be prepared to show ID or MITRE correspondence when boarding the vehicle.
- Printed schedule cards are available at all building reception desks and on board the shuttle.
- View real-time GPS tracking at mitre.ridesystems.net or via “Ride Systems” app on [iOS](#) and [Android](#)



- 11-passenger, ADA-compliant van
- Free Wi-Fi on board



Locations Served

MITRE-2 Building

7515 Colshire Drive
McLean, VA 22102-7539
Reception Desk (703) 983-2750

MITRE-4 Building

7596 Colshire Drive
McLean, VA 22102-7539
Reception Desk (703) 983-8013

MITRE McLean Metro & Interoffice Shuttle Schedule

Effective 5/2/2017

McLean Metro - A	MITRE 2	MITRE 4	McLean Metro - B	McLean Metro - A	MITRE 2	MITRE 4	McLean Metro - B
6:45 a	6:50 a	6:52 a	6:54 a		12:02 p	12:04 p	12:06 p
6:54 a	6:59 a	7:01 a	7:03 a	12:06 p	12:11 p	12:13 p	12:15 p
7:03 a	7:08 a	7:10 a	7:12 a	12:15 p	12:20 p	12:22 p	12:24 p
7:12 a	7:17 a	7:19 a	7:21 a	12:24 p	12:29 p	12:31 p	12:33 p
7:21 a	7:26 a	7:28 a	7:30 a	12:33 p	12:38 p	12:40 p	12:42 p
7:30 a	7:35 a	7:37 a	7:39 a	12:42 p	12:47 p	12:49 p	12:51 p
7:39 a	7:44 a	7:46 a	7:48 a	12:51 p	12:56 p	12:58 p	1:00 p
7:48 a	7:53 a	7:55 a	7:57 a	1:00 p	1:05 p	1:07 p	1:09 p
7:57 a	8:02 a	8:04 a	8:06 a	1:09 p	1:14 p	1:16 p	1:18 p
8:06 a	8:11 a	8:13 a	8:15 a	1:18 p	1:23 p	1:25 p	1:27 p
8:15 a	8:20 a	8:22 a	8:24 a	1:27 p	1:32 p	1:34 p	1:36 p
8:24 a	8:29 a	8:31 a	8:43 a	1:36 p	1:41 p	1:43 p	1:45 p
8:43 a	8:48 a	8:50 a	8:52 a	1:45 p	1:50 p	1:52 p	1:54 p
8:52 a	8:57 a	8:59 a	9:01 a	1:54 p	1:59 p	2:01 p	2:03 p
9:01 a	9:06 a	9:08 a	9:10 a	2:03 p	2:08 p	2:10 p	2:12 p
9:10 a	9:15 a	9:17 a	9:19 a	2:12 p	2:17 p	2:19 p	2:21 p
9:19 a	9:24 a	9:26 a	9:28 a	2:21 p	2:26 p	2:28 p	2:40 p
9:28 a	9:33 a	9:35 a	9:37 a	2:40 p	2:45 p	2:47 p	2:49 p
9:37 a	9:42 a	9:44 a	9:46 a	2:49 p	2:54 p	2:56 p	2:58 p
9:46 a	9:51 a	9:53 a	9:55 a	2:58 p	3:03 p	3:05 p	3:07 p
9:55 a	10:00 a	10:02 a	10:04 a	3:07 p	3:12 p	3:14 p	3:16 p
10:04 a	10:09 a	10:11 a	10:13 a	3:16 p	3:21 p	3:23 p	3:25 p
10:13 a	10:18 a	10:20 a	10:22 a	3:25 p	3:30 p	3:32 p	3:34 p
10:22 a	10:27 a	10:29 a	10:31 a	3:34 p	3:39 p	3:41 p	3:43 p
10:31 a	10:36 a	10:38 a	10:40 a	3:43 p	3:48 p	3:50 p	3:52 p
10:40 a	10:45 a	10:47 a	10:49 a	3:52 p	3:57 p	3:59 p	4:01 p
10:49 a	10:54 a	10:56 a	10:58 a	4:01 p	4:06 p	4:08 p	4:10 p
10:58 a	11:03 a	11:05 a	11:07 a	4:10 p	4:15 p	4:17 p	4:19 p
11:07 a	11:12 a	11:14 a	11:16 a	4:19 p	4:24 p	4:26 p	4:28 p
11:16 a	11:21 a	11:23 a	11:25 a	4:28 p	4:33 p	4:35 p	4:37 p
11:25 a	11:30 a	11:32 a	11:34 a	4:37 p	4:42 p	4:44 p	4:46 p
11:34 a	11:39 a	11:41 a	11:43 a	4:46 p	4:51 p	4:53 p	4:55 p
11:43 a	11:48 a	11:50 a	11:52 a	4:55 p	5:00 p	5:02 p	5:04 p
11:57 a				5:04 p	5:09 p	5:11 p	5:13 p
				5:13 p	5:18 p	5:20 p	5:22 p
				5:22 p	5:27 p	5:29 p	5:31 p
				5:31 p	5:36 p	5:38 p	5:40 p
				5:40 p	5:45 p	5:47 p	5:49 p
				5:49 p	5:54 p	5:56 p	Dropoff 6:00 PM